

| | NIT No. NIBMG/CCTV/2024-25/018 | |
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| | Queries/Change request received | Clarifications/responses |
| 1. | Point no.8 of eligibility criteria OEM must have a registered office and service center in and around Kolkata | Read as: OEM must have own service center in and around Kolkata. Complete address and contact numbers with documentary proof for the same must be submitted along with the Technical Bid. |
| 2. | Page No-9, Clause No-D: Enterprise –grade Surveillance Hard disk for NVR <i>As per OEM it is not advisable to use Enterprise –grade Hard disk in NVR instead of Surveillance Hard disk. Therefore, we request you to check the technical Feasibility.</i> | No change. Since the product with the same specification is available in the market and it is being used in our organization, hence it is technically feasible. |
| 3. | Page No-5, Clause No-C)6) SLA: Call must be attended either physically or remotely within 1 hour of reporting a call <i>We request you to please amend it within 24 hours and problem must be solve within 48 hours.</i> | No change |
| 4. | Extending the last date of submission of bids | No change |
| 5. | Request for EMD exemption for Sate PSU | EMD exemption will be considered as per the latest version of General Financial Rule 2017 and Manual for procurement of Goods 2017 guidelines. If state PSU is subject to exemption of EMD under any GOI guidelines, please submit a copy of same document along with technical bid. |
| 6. | Monitor size & quantity not mentioned. | Monitor is not required |
| 7. | OFC requirement not mentioned. | OFC is not required |
| 8. | Layout not available. | Layout will be provided during the installation. |
| 9. | Kindly provide server specifications. | Server is not required |
| 10. | Network cable-related items: CAT6 or CAT6A | CAT 6 |